



**OFFICE OF THE COMMISSIONER OF CUSTOMS (EXPORT)**  
**DRAWBACK SECTION, 4<sup>TH</sup> FLOOR, ANNEXE BUILDING,**  
**NEW CUSTOMS HOUSE, BALLARD ESTATE, MUMBAI - 400 001.**  
**Email: drawback.nch@gov.in, Contact No. 022-2275 7541**

**Facility Notice No. 01/2024 dt. 01.05.2024**

**Subject: Pending drawback claims due to non-submission of query replies.**

Attention of all the exporters, customs brokers, other stakeholders and members of the trade is invited to the fact that a large number of drawback claims are pending due to non-submission of reply to query raised. Detailed list of such drawback Shipping Bills is attached as 'Annexure-A'. Several reminders have already been issued to the exporters to submit their reply so that their drawback claim can be processed but no reply has been received till date. It is the responsibility of the Exporters/CBs/Other stakeholders to check the status of their drawback claim against a shipping bill through ICEGATE and if any query is raised by the drawback section, they should submit their reply after viewing the status.

2. Therefore, all exporters whose Shipping Bills are pending at query queue as listed in 'Annexure-A' should submit their reply in ICES system immediately so that their claim can be processed.

3. However, if no reply to queries are received from the Exporters/CBs/Other Stakeholders, within 30 days of issuance of this Facility Notice their claims would be processed at zero rate of drawback in absence of the requisite documents/clarifications without affecting the right of the exporter to claim the drawback amount by filing supplementary claim subsequently.

4. The exporters can then file the supplementary claims as per Rule 16 of the Duty Drawback Rules, 2017 along with the requisite documents/clarifications within stipulated time period as specified in law wherein their drawback claims have been processed @ ZERO.

5. In case of any difficulty, the Exporters may contact the Deputy Commissioner of Customs Drawback over phone no. 022-22757541 or by email at drawback.nch@gov.in.

6. However, as a special measure and trade facilitation exercise and to resolve the matter, it is advised to send your submission on email drawback.nch@gov.in. The Exporter/CHA may also contact to the following officer in this regard:

Sr. No.	Name of the Officer	Designation	Mobile No.
1	Suresh L. Kamble	Deputy Commissioner of Customs	9819293653
2	Navneet Meena	Appraiser	9555085700
3	Sharad Singh	Superintendent	9953430768

This issues with the approval of Commissioner of Customs (Export).

Yours faithfully

Signed by

Kamble Suresh L. Man

(Suresh L. Kamble) Date: 04-05-2024 14:09:43  
Dy. Commissioner of Customs,  
DBK/IGST Refund, NCH

**Enclosures:** Annexure-A (List of Exporters with details of shipping bills)

**Copy to:-**

1. The Principal Chief Commissioner of Customs, Mumbai Zone-1
2. All the Principal Commissioners/Commissioners of Customs, NCH, Mumbai.
3. All the Additional/Joint Commissioners of Customs, NCH, Mumbai
4. All the Deputy/Assistant Commissioner of Customs, NCH, Mumbai.
5. Notice Board.
6. EDI for uploading on website.
7. Brihanmumbai Customs Brokers Association, 73-74, Mittal Tower, "C" wing, 7th floor Nariman Point, Mumbai-400 021.
8. Federation of Indian Export Organisation, Niryat Bhawan, Rao Tula Ram Marg, Opposite Army Hospital Research & Referral- New Delhi-110057.

**Annexure-A**

Sl. No.	SB. No.	SB Date	IEC	Exporter Name	CHA Name
1	5542454	25-10-2021	BBCPP0260P	A J CAST	SVS LOGISTICS PVT LTD
2	5542580	25-10-2021	BBCPP0260P	A J CAST	SVS LOGISTICS PVT LTD
3	6589928	08-12-2021	AAUCA7658P	AKEMI APIS PRIVATE LIMITED	SEASHELL LOGISTICS PRIVATE LIMITED
4	9430717	20-04-2023	1197005293	ANDRITZ HYDRO PRIVATE LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
5	9539842	25-04-2023	1197005293	ANDRITZ HYDRO PRIVATE LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
6	9542578	25-04-2023	1197005293	ANDRITZ HYDRO PRIVATE LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
7	9545301	25-04-2023	1197005293	ANDRITZ HYDRO PRIVATE LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
8	9820563	06-05-2023	1197005293	ANDRITZ HYDRO PRIVATE LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
9	9858019	08-05-2023	1197005293	ANDRITZ HYDRO PRIVATE LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
10	9889566	09-05-2023	1197005293	ANDRITZ HYDRO PRIVATE LIMITED	LAKKA TRANSGLOBAL INDIA PVT LTD
11	5431212	20-10-2021	AMXPM0264D	B M TRADING CO	MIDAS EXIM
12	5315639	14-10-2021	AWLPS2158J	BABA HARKRISHAN MACHINE WORKS	SEAWAVE FORWARDING & LOGISTICS PVT. LTD.
13	6215944	24-11-2021	AAOFC5053D	CUBETIQ INTERNATIONAL	ANIVAGLOBAL LOGISTICS LLP
14	6670625	11-12-2021	313009252	DAIRY AUTOMATION PVT LTD.	20CUBE LOGISTICS PVT.LTD.
15	6683585	13-12-2021	313009252	DAIRY AUTOMATION PVT LTD.	20CUBE LOGISTICS PVT.LTD.
16	6683590	13-12-2021	313009252	DAIRY AUTOMATION PVT LTD.	20CUBE LOGISTICS PVT.LTD.
17	4034235	07-09-2022	AAJCD2404R	DHOPE INFINITY EXIM PRIVATE LIMITED	MRL CLEARING & FORWARDING PVT. LTD
18	5446507	21-10-2021	DIUPS1485L	DOABA ENTERPRISE'S	SEAWAVE FORWARDING & LOGISTICS PVT. LTD.
19	4657252	17-09-2021	ANPPP3050M	DYYNARO ENTERPRISE	SEAWAVE FORWARDING & LOGISTICS PVT. LTD.
20	4779008	22-09-2021	AAECE5521F	EBARA MACHINERY INDIA PRIVATE LIMITED	TRIPATH LOGISTICS PVT LTD
21	7218734	03-01-2022	AHZPP6252F	FASHION HUB	VIHA SHIPPING AND LOGISTICS
22	3051336	25-07-2022	514005939	FR SOLUTIONS PRIVATE LIMITED	P N SHIPPING AGENCY
23	5558468	26-10-2021	BJMPG7846N	G M R HYDRAULICS & RIG SERVICING	NIKHIL CLEARING & FORWARDING PVT LTD
24	3616843	04-07-2020	394050088	GEECY ENGINEERING PRIVATE LIMITED	MISHA GLOBAL LOGISTICSS
25	6768409	15-12-2021	810019566	GHV INDIA PVT. LTD.	SVS LOGISTICS PVT LTD
26	5534625	25-10-2021	AEMPM3088C	GOPI ENTERPRISE	SEAWAVE FORWARDING & LOGISTICS PVT. LTD.
27	2510286	18-06-2021	ALCPT8077B	GOPINATHJI EARTH MOVERS	SVS LOGISTICS PVT LTD
		20-08-			SEAWAVE FORWARDING

28	3984522	2021	IGVPS3364C	GURPIYAR SINGH	& LOGISTICS PVT. LTD.
29	4770000	22-09-2021	AAMFH9964Q	HR RIG INDUSTRIES	NIKHIL CLEARING & FORWARDING PVT LTD
30	4859710	25-09-2021	AFBPJ5049N	JOSHI NITESHBHAI	SHRIWIN SHIPPING & LOGISTICS
31	7749797	27-01-2022	DCPPP0767M	K.H. ENTERPRISE	SVS LOGISTICS PVT LTD
32	6198507	23-11-2021	GEGPK8847P	KAUSHIK CONSTRUCTION	ANIVAGLOBAL LOGISTICS LLP
33	6198564	23-11-2021	GEGPK8847P	KAUSHIK CONSTRUCTION	ANIVAGLOBAL LOGISTICS LLP
34	7081377	28-12-2021	3015011596	KULJIT SINGH	ANIVAGLOBAL LOGISTICS LLP
35	5463680	22-10-2021	2591000034	LEBRACS RUBBER LININGS PVT.LTD.	TIRTHA KARGO CARE
36	5469944	22-10-2021	2591000034	LEBRACS RUBBER LININGS PVT.LTD.	TIRTHA KARGO CARE
37	5871254	28-06-2018	588000591	MARUTI SUZUKI INDIA LIMITED	TRANSMARINE CORPORATION
38	6572203	30-12-2022	592064247	METSO OUTOTEC INDIA PRIVATE LIMITED	RG CARGO SERVICES PRIVATE LIMITED
39	6592591	31-12-2022	592064247	METSO OUTOTEC INDIA PRIVATE LIMITED	RG CARGO SERVICES PRIVATE LIMITED
40	7966081	22-02-2023	592064247	METSO OUTOTEC INDIA PRIVATE LIMITED	DHARMA EXIM AND LOGISTICS
41	6256303	25-11-2021	CABPR0136F	SHIVAY ENTERPRISE	SVS LOGISTICS PVT LTD
42	4583936	14-09-2021	BAKPP2404A	SHREE GANESH ENTERPRISE	SVS LOGISTICS PVT LTD
43	4583937	14-09-2021	BAKPP2404A	SHREE GANESH ENTERPRISE	SVS LOGISTICS PVT LTD